

BOAT PARK

Preparing to use the boat park

To ensure your boat is prepared for our launch and retrieval service, please ensure it complies with these rules:

1. You must have a BOW and STERN line attached to your vessel that can be used by staff to secure and manoeuvre the boat.
2. TRIM TABS must be left UP. We accept no responsibility for damage caused to trim tabs left down – remember, we can't see the tabs position.
3. STERN LEGS and OUTBOARDS must be left DOWN. This affects where the vessel sits on the forks.
4. Battery isolation switch must be turned OFF. Battery isolation systems are a proven practical method of reducing the chances of an on-board fire while in storage. If your vessel is not currently fitted with one, please advise our Operations Manager. He can provide information on liability and insurance issues, or help you make arrangements to have a switch fitted.
5. Please check with our staff about the position of any underwater appendages ie. log wheels. As WE CANNOT SEE THEM, we accept no responsibility for damage.
6. All AERIALS must be lowered upon your return to the Boat Park.

AT PINE HARBOUR
BOAT PARK, WE MAKE
EVERYTHING
PLAIN SAILING.

The Pine Harbour Marina Boat Park is the most affordable and convenient way to store, launch and retrieve your boat. You'll now enjoy unlimited launching and retrieval of your vessel, and use of our 'step on board' launching service – which means your boat can be ready to go on the water with just one phone call.

At Pine Harbour, we endeavour to offer you the highest standard of service in order to make your boating experience as hassle-free and enjoyable as possible. To help us achieve this, we have a few Standard Operating Procedures that we ask you to follow. You'll find these here, along with all the other information you might need.

If you have any questions, please call us anytime on 536 4720 or email boatpark@pineharbour.co.nz Thanks, and happy boating!

Going out boating

1. Call **536 4728**. Give us your name, Boat Park number, the time you wish to depart and your approximate time of return and we'll do the rest! If the phone is unattended, please leave a message on the answer phone. The Main Office and Security do not take messages. Please give us reasonable notice of your departure time – minimum of 2 hours.
2. Your boat will be launched and tied up alongside the work berth, ready for you to board. Your boat **MUST** depart from the berth no later than 30 minutes from the booking departure time. Boats unattended after two hours will be lifted and stored.
3. When you arrive at Pine Harbour, park in the public car park. Trolleys are available to carry your gear to your boat.
4. Head out on the water!

When you return

1. Tie your boat alongside the work berth.
2. Leave your "Leave-in/Lift-out" card in a visible position.
3. Remove your personal belongings, wash the decks and topsides if you wish using the water taps available, and lock up/close your boat.
4. As soon as is convenient, we will lift your boat, wash off all salt from the hull and replace it in the Boat Park, ready for the next time you go boating.
5. If you need to carry out minor maintenance/motor flushing etc, we will lift your vessel to a work cradle.*
6. We do not remove drain plugs but will periodically drain collected rainwater from all vessels and replace the plugs.

* Please note, to protect your boat from damage no maintenance is permitted in the Boat Park.



Additional Services

We're happy to help you with any additional boating services you may need.



Engine Flushing:

Eastern Marine Engineering Services ph. 536 6252.
Ovlov Marine, ph 536 5249.
Stevenson Marine, ph 985 4920.



Battery Charging: We can arrange to have your batteries charged ready for your next boating trip.



Repair Services: A range of services are available on the Marina, including boat building & repairs, painting, a chandlery, upholstery & covers, outboard motor service facilities, Stainless Steel, Engineers etc.



Cafe: Enjoy a coffee, wine or beer at:
Pepperjacks Café, ph 536 4659.
Jolly Roger Pub, ph 536 6535.



Chandlery: For all your boating needs. Phone: 536 5157



Fuel Supplies: Fuel is available on the Marina 24/7, 365 days a year.



Oils & Lubes: Outboard oils and lubes are available from the Chandlery.

Rental Invoices

ALL RENTAL PERIODS are calculated on a daily basis to the last day of the calendar month.

Payment is required **MONTHLY IN ADVANCE**, by either Direct Debit or Credit Card, on the 1st of each month (as per your rental agreement).

Please notify us immediately of any change in your bank account details if you pay by Direct Debit.